

## Steps to ensure your visit to KMH is safe!

KMH is dedicated to the health and safety of our patients and employees. Due to the current health concerns with **Covid19**, as of January 25<sup>th</sup>, 2020 we are following the World Health Organization's strategy of disease containment, as well as guidance of our own clinical professionals, combined with the Health Canada and Public Health recommendations and are continuing to take measures to reduce the risk of disease transmission.

---

**We have assembled a COVID19 Team comprised of cross-functional leaders to implement a plan to ensure we are prepared to respond to all possible scenarios.**

The goal of the team is to ensure we are protecting the health of our patients and employees at all times. Through our centralized infrastructure and call centre we provide a consistent protocol to be followed throughout all of our KMH Labs.

---

### **We are currently taking the following steps to ensure safety of all those entering our KMH labs**

1. Upon **booking, confirmation and check-in**, our dedicated staff are screening all patients for symptoms of Covid 19.
2. If any symptoms are noted, they will be asked to reschedule 14 days after they are asymptomatic.
3. If all screening questions are passed, the patient may continue to their appointment.
4. If the patient does not pass the screening questions and if we suspect they may be infected with the virus, we are directing them per **public health guidelines**.

---

 Any questions, please contact KMH @ 1-877-564-5227